The Dawn Chiang Mai Rehab and Wellness Centre

Agreement of Terms, Conditions, and Policies

Please read the following terms, conditions, and policies carefully. By signing, you acknowledge that you have read the terms, conditions, and policies and you agree to all terms, conditions, and policies without limitation or qualification to each of the provisions contained herein.

Document Integration

This Agreement serves as the Master Admissions Agreement (the "Agreement") between the Client and The Dawn Chiang Mai Rehab and Wellness Centre (the “Company”). The Client acknowledges that all other intake forms, consents, and waivers signed in connection with their admission and listed below, are expressly incorporated into this Agreement by reference, and are fully subject to the provisions contained herein. For the avoidance of doubt, these documents include the following:

Annex A: Consent for Treatment and Authorization for Required Release of Medical Information
Annex B: Client Rights, Responsibilities and Informed Consent
Annex C: Activities Release and Waiver of Liability
Annex D: Transportation Release and Waiver of Liability
Annex E: E-cigarettes Waiver Form
Annex F: Drug and Alcohol Use Policy
Annex G: Consent for Camera Surveillance and Therapeutic Photography
Annex H: Massage Evaluation Form
Annex I: Consent For Release of Information (ROI)
Annex J: Confiscated Items Placed in the Safe and Client's Drawer
Annex K: Statement of Financial Responsibility

Throughout these documents the terms ‘we’, ‘us’, ‘our’, and the ‘Company’ refer to The Dawn Chiang Mai Rehab and Wellness Centre. The terms ‘you’, ‘your’, ‘me’, ‘I’ and ‘Client’ refer to you, the Client of The Dawn Chiang Mai Rehab and Wellness Centre who is the person accepting this Agreement.

General Rules

1. The Dawn Chiang Mai Rehab and Wellness Centre is an abstinence-based facility. Therefore, the use/possession of alcohol, and/or the use/possession of any drug that has not been prescribed by our medical staff is not permitted. If you bring any alcoholic beverages and/or illicit drugs and substances into our facility, they will be confiscated and disposed of, and you may be discharged from the program.

2. The Dawn Chiang Mai Rehab and Wellness Centre recognizes that clients have a right to privacy, dignity, and to be free from unreasonable searches. Clients and staff members also have the right to a safe and therapeutic environment which under certain circumstances necessitates taking steps to ensure clients are not in possession of items that may present a hazard to personal safety or the therapeutic environment. Your room and personal belongings may be, at any time, searched for contraband or potentially dangerous items or to recover stolen or missing property. Refusing to consent to a search of your room or personal belongings will be viewed the same as if there were a positive finding of contraband or stolen or missing property in your possession.

❑ *If you would prefer to be present during a routine room search, then please tick this box.*

3. Information discussed in groups is confidential and must not be discussed outside your group and outside the programme. The group therapists have the same responsibilities for group confidentiality as you, with the exception that the therapists share group issues and your participation in the group process with other staff members. This is a vital part of the staff team's approach to assist you in your recovery.

4. At the Centre, we retain client passports in secure storage to ensure quick access for administrative purposes. Your passport may be retrieved by request during normal weekday business hours.

5. To respect personal privacy as well as to practice safe and healthy boundaries, you are not permitted in another client's room at any time. You will also respect the personal property of other clients and staff and will not borrow, lend, or steal the property of others.

6. You are not allowed to touch, interact with, or feed non-domestic and domestic animals. You will not bring them into your room including the balcony area, dining area and other public areas. The Dawn Chiang Mai Rehab and Wellness Centre assumes no responsibility for personal property damages or injuries arising from interacting with such animals.

7. You are not allowed to give any money to staff members and/or other residents. This can be viewed as bribery which may result in an administrative discharge. If you wish to leave a gratuity for the staff members, you can do so on the last day of your stay. Please contact the Support Office for a Tip Form.

8. Clients must attend all treatment activities unless clinically, medically, or operationally excused by the relevant staff. Being on time to all scheduled activities is required.

9. All visitors must be approved by clinical staff and may only visit during designated times.

10. Packages or parcels are to be opened with staff supervision.

11. Offsite trips

    11.1 Unescorted offsite trip: it is mandatory for the support staff to conduct a bag search, body search & pat search followed by breathalyzer & urine test by the medical team after the client's unescorted offsite trip.

    11.2 Escorted offsite trip: a random bag search, body search & pat search followed by breathalyzer & urine test by the medical team after the client's escorted offsite trip may be conducted.

12. Knowledge and awareness of all rules is expected.

13. The following items are not permitted and will be confiscated upon admission. Sharp objects and alcohol-based products may be returned after consultation with your therapist:

- All contraband goods
- Pornographic
- materials
- Gaming equipment
- Sharp objects

- including edge razors
- Books, DVDs, and CDs with horror, violence, drug use
- Clothing with alcohol, drug, or offensive logos
- Mouthwash with Alcohol
- Weapons
- Stuffed Animals
- Sex Toys
- Pre-workout supplements
- All illegal drugs and drug paraphernalia
- Outside food
- Speakers

Standards of Community Behaviour

You are expected to behave appropriately whilst in the treatment programme. Specific guidelines are:

1. You are responsible for your behavior and are expected to communicate, cooperate, and show respect to other clients and staff members. No profanity or verbal abuse of other clients or staff members is allowed.

2. Sexual and romantic relationships or 'special relationships', are NOT permitted between the clients. These are deemed 'exclusive relationships' which threaten the progress of both individuals and the group as a whole. Clients engaging in special relationships may be asked to leave. You will be placed on a behavioural contract initially and be asked to leave if you break that contract.

3. To maintain a safe environment for all, it is critical that every client feels safe from sexual harassment. Any form of unwanted sexual behaviour can constitute sexual harassment, including romantic advances, sexual jokes, sexually suggestive remarks or innuendos, and even well-intended positive comments about another client's physical appearance or clothing. This behaviour will not be tolerated, and depending on its severity may lead to consequences up to and including administrative discharge.

4. Violence and Threatening Behaviors. The Dawn Chiang Mai Rehab and Wellness Centre has a Zero-Tolerance on any form of violent and threatening behavior towards the clients and the members of staff. Any clients who engage in violent and threatening behaviors will be administratively discharged.

5. All forms of gambling and barters are prohibited.

Potential Defamation

The Dawn Chiang Mai Rehab and Wellness Centre believes in promoting a safe and healthy community where the clients are encouraged to focus on their recovery journey. Communicating untrue, false or damaging statements – may it be verbally or in written – that can potentially harm the reputation of fellow clients, staff members, volunteers, and The Dawn Chiang Mai Rehab and Wellness Centre is deemed unacceptable and may result in an administrative discharge and potentially legal process.The client has agreed that all negative posts on social media and Google Reviews that may be construed as slandering be automatically removed by Google or Facebook.

Dress Standards

You are required to wear appropriate clothing for the tasks being undertaken, which complies with all health and safety regulations. You must adhere to the following guidelines:

1. Must not wear tank tops, muscle shirts, halters, and undershirts (worn as outer garments).
2. Must wear shirts at all times except within the swimming pool area. No bare midriffs, plunging necklines, or see-through fabric for men or women.
3. No clothing displaying alcoholic beverages, drugs, nude pictures, obscenities, or other words or images that may be offensive to other clients or staff members.

Electronic Policy

Mobile phones and other electronic devices are generally permitted at The Dawn Chiang Mai Rehab and Wellness Centre. However, these devices may NOT be used during any scheduled on-site programming, at the dining tables during mealtimes, or in a manner that compromises the therapeutic environment or privacy of other clients (for example, by playing any sound out of device speakers in public areas, taking photos or videos of other clients, or answering video calls in public areas). Clients who are in treatment for internet related issues, online gambling, or online gaming may have access limited or supervised in accordance with their treatment plan.

Online Shopping Policy

Online shopping is considered as a non-essential activity and therefore is generally not allowed in our treatment centre. Any items purchased online without approval will be returned to the vendor (in the case of COD orders), or held until your discharge. Any online purchase request must be deemed ‘therapeutic and necessary’ and will need staff approval.

Valuables and Room Safe

Clients are strongly advised not to bring high-value items such as expensive jewelry or electronics into treatment. In the event that you do choose to bring valuables with you, a small hotel safe is included in every clients' room. The Dawn assumes no liability whatsoever for the loss of cash or valuables left unsecured outside the provided safe. The Dawn's liability for the loss, theft, or damage of any personal property that is properly secured shall be strictly limited to the lesser of: (a) the fair market value of the property at the time of loss, or (b) the total amount of fees paid by the Client for the current treatment program. In the event of any claim for lost, stolen, or damaged property, the Client bears the sole burden of proving that the item was brought onto the facility premises and establishing its fair market value through objective, documentary evidence.

Dispute Resolution, Binding Arbitration & Jurisdiction

Any dispute, controversy, or claim arising out of, relating to, or in connection with this Agreement or any of its incorporated Annexes, including any question regarding existence, validity, breach, or termination, shall be referred to and finally resolved by binding arbitration administered by the Thailand Arbitration Center (THAC) in accordance with the THAC Arbitration Rules. The seat of the arbitration shall be Bangkok, Thailand, whether such proceedings are conducted in person or online. The number of arbitrators shall be one. The language of the arbitration shall be English.

To the extent that the binding arbitration provision above is determined by a court of competent jurisdiction to be void or unenforceable, the parties explicitly agree that the courts of the Kingdom of

Thailand shall have exclusive jurisdiction over any such claim or dispute. This agreement shall be governed by the laws of the Kingdom of Thailand.

Severability

If any provision of this Agreement, or any of its incorporated Annexes, is determined by a court of competent jurisdiction or an arbitral tribunal to be invalid, illegal, or unenforceable under Thai law, such invalidity or unenforceability shall not affect the validity or enforceability of the remaining provisions.

The parties expressly agree and intend that the remaining provisions of this Agreement shall remain in full force and effect. Furthermore, any invalid or unenforceable provision shall be deemed modified or restricted to the minimum extent necessary to render it valid and enforceable while most closely reflecting the original intent of the parties.

Behavior that undermines treatment rules and expectations will not be tolerated. Violation of these rules will result in consequences up to and including dismissal from the programme. Illegal activity is subject to criminal prosecution.

These programme rules will remain in full force and effect as long as you are a client of The Dawn Chiang Mai Rehab and Wellness Centre. I, _____, have read and fully understand the contents of this document, and have received a copy of these rules.

Executed this _____.